



OUR PLEDGE TO YOU

Resort Wide

- Enhanced cleaning programmes and use of Ecolab disinfectants, proven against COVID-19
- Anti-bacterial soaps and alcohol based hand sanitiser available in all areas of the Resort
- Contactless payment
- 2 metre social distancing standards throughout
- New capacities in restaurants and tables sanitised thoroughly between guests
- NHS QR Codes throughout for quick and secure trace purposes



Guest Arrival

- Spacious car parking, contactless arrival
- Luggage handles sanitised and bags stored hygienically
- Key cards sanitised with ultraviolet light



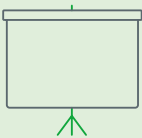
Bedrooms

- Bedrooms sanitised and sealed for every arriving guest
- Enhanced do-not-disturb service providing items contact free for our guests who prefer as little face to face interaction as possible.
- Improved laundry facility with all items being thermally disinfected
- Single use products to minimise contact



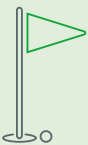
Meeting & Events

- We have adjusted all our meeting and event space to facilitate up to 2 metre social distancing capacities
- All our meeting rooms have direct access to outdoor space
- Meeting and event spaces access controlled with new deep cleaning protocols and all touch points sanitised regularly
- Bespoke food and beverage options for successful socially distanced events
- Single use products to minimise contact
- Electrostatic sprayers utilised daily in all meeting spaces



Golf

- Socially distanced and capacity controlled
- On course sanitiser
- All golf buggies sanitised between each guest
- Bunker rakes, ball washers, seating and shoe cleaning have been removed



Our Team

- Team members trained on infection mitigation, proper sanitising and providing service whilst social distancing
- Team members wear appropriate PPE and temperature screened at the start of every shift

