



THE BELFRY

HOTEL & RESORT



ACCESSIBILITY GUIDE

At The Belfry Hotel and Resort, we are committed to providing an inclusive and welcoming environment for all guests. Our facilities are designed to ensure comfort, safety, and accessibility for individuals with a wide range of needs.

GENERAL ACCESSIBILITY

Accessible Parking/ Drop Off

- ◆ Designated accessible parking bays located close to the main reception.
- ◆ Smooth, well-maintained surface from parking to entrance.
- ◆ Well-lit parking close to the main entrance for easy access.
- ◆ Full turning circle directly at the front of the hotel for easy drop off.
- ◆ Porters available to help and assist with your arrival and luggage.

Entrance & Reception

- ◆ Step-free access to the hotel reception.
- ◆ Automatic front doors for ease of entry.
- ◆ Guide and service dogs are warmly welcomed.
- ◆ Disability taxi contact information available at reception.
- ◆ Full changing places facility located in The Masters Suite.



Internal Access

- ◆ Level or ramped access to all public areas including:

- ◆ Dining areas
- ◆ Bar/lounge
- ◆ Spa and The Club

- ◆ Multiple lifts throughout the hotel.

- ◆ Lifts feature **voice announcements**.
- ◆ Lowered control buttons for wheelchair users.

- ◆ Disabled toilets available throughout the hotel.

- ◆ **Swimming Pool Hoist** available in both the spa and The Club pools.

Emergency Provisions

- ◆ Fire refuge areas on each floor.
- ◆ Evacuation chairs available.
- ◆ Personal Emergency Evacuation Plans (PEEPs) can be arranged.
- ◆ Vibrating pillows for hearing-impaired guests. Available upon request.
- ◆ Hearing loops available upon request.



ACCESSIBLE BEDROOMS

Availability

- ◆ 22 fully accessible bedrooms available.

Room Features

- ◆ Lowered spyhole in the door.
- ◆ Emergency alarm cords within reach.
- ◆ Telephone, light switches, electrical sockets, and TV remote all reachable from the bed.
- ◆ Refrigeration unit available for medication storage.
- ◆ TVs with subtitle options.
- ◆ Non-allergenic pillows provided.
- ◆ Adequate turning circle for wheelchair users.
- ◆ Lowered mirrors.

Bedroom Measurements

- ◆ Bedroom door width between 92–102cm.
- ◆ Bedside space varies by room. Please contact us to discuss any specific requirements.
- ◆ Height of beds between 55–66cm.



ACCESSIBLE BATHROOMS

Design & Layout

- Outward-opening doors for easier access.
- Wet room-style showers with level access.
- Portable shower seats available on request.
- Lowered coat hook.



Safety & Usability

- Emergency alarm cords in all accessible bathrooms.
- Toilet roll holders within easy reach from the toilet.
- Grab rails and drop-down support rails installed.
- High-contrast colour schemes between:
 - Walls and grab rails
 - Walls and floors

Fixtures

- Lever-style taps for ease of use.
- Clear space under sinks for wheelchair access.
- Baths with non-slip surfaces or non-slip mats.
- Adjustable-height shower heads.



Bathroom Measurements

- En-suite door width between 87-102cm.
- Toilet height 47cm.

RESTAURANT AND BAR

Menus & Dietary Needs

- Menus are printed in high-contrast colours.
- Special dietary menus available (e.g, gluten-free, vegetarian, vegan, allergen-free).

Service & Seating

- Full table service is available in all dining and bar areas.
- Tables and chairs are not permanently fixed, allowing flexible arrangements. Majority of the tables and chairs are not permanently fixed, allowing flexible arrangements.
- Drinking straws are available upon request.

Mobility & Access

- Ramped/ lift access available to all restaurant and bar areas.
- Ample space for wheelchair users to manoeuvre comfortably.
- Room service is available for guests who prefer to dine in their rooms.

Please note that some of the measurements within this guide may vary slightly by room.

Please contact our team if you have any questions or suggestions on how we can make your stay as welcoming and enjoyable as possible.

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